



# Balanced Bodywork Massage Therapy

(608) 769-5882 146 Rose Street La Crosse WI 54603  
[www.balancedbodyworkmassagetherapy.com](http://www.balancedbodyworkmassagetherapy.com)

**Please, be aware of our clinic policies. These policies ensure the safety and satisfaction of both our clients and our therapists. Know what to expect from us and what we expect of you.**

## Our Clinic Policies

- It is the responsibility of the client to keep the clinic informed of any current medical conditions or any changes in health and provide written permission (*if under care*) from a physician to the clinic before each session.
- The client will come to the massage therapy appointment clean.
- If any pain or discomfort is experienced during the session, the client will immediately communicate with the therapist so the treatment can be adjusted.
- Sickness--both the therapists and client are vulnerable to infections. Therefore, clients and the therapist are asked to reschedule appointments as soon as they begin feeling unwell.
- Please refrain from wearing perfume or fragranced products to your appointment for the comfort of the therapist and other clients who may have allergies.
- Payment is due in full at the time of service -- cash, check, credit card, or gift card.
  - **By using a check for payment**, you authorize us to charge you for the amount of the check ***plus a \$35 bank processing fee*** if it is dishonored or returned for any reason.
- **Please arrive early for your appointment.** Time for your appointment has been arranged for you. **If you arrive late your session may be shortened** in order to accommodate others whose appointments follow yours. **Full payment for your scheduled session will be expected.**
- Sexual advances of any kind will not be tolerated and the session will be terminated immediately.

## Combined Discounts Policy

- *One discount per transaction.* Membership Benefits & Pricing, Referral Rewards, Birthday Coupons, Student Discount, Military Discount, Special Rates, etc. **cannot be combined.**
- In the event there are multiple discounts available to use, we will ensure you get the best deal.

## Cancellation Policy

- You may cancel your appointment without charge if you cancel **at least 24 hours before your appointment start time.** *This allows us time to fill the appointment with another client.*
- **Cancellations without 24 hour notice will result in a \$40.00 charge** for your session, as that time has been set aside specifically for you.
- **No Call/No Shows will result in full charge for that session.**

## Disclaimer

**Therapeutic massage** is intended to enhance relaxation, reduce pain, increase range of motion, improve circulation, and offer a positive experience of touch. The massage therapist does not diagnose illness, disease, or any other physical or mental disorders. As such, the massage therapist does not prescribe medical treatment or pharmaceuticals, nor do they perform spinal manipulations. Massage is not a substitute for medical treatment or diagnoses and it is recommended that I see a physician for any physical ailments that I may have.

**The Ionic Detox and Aromatherapy Foot Baths** are a part of a comprehensive health and wellness system and the information provided to you is solely for use as part of a self-improvement program. None of the information provided is intended to act as a substitute for medical advice, nor does it involve the diagnosis, prognosis, or prescription of remedies for the treatment or prevention of any disease or ailment.

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Client Signature

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Today's Date